



What We Offer

01. Digital Transformation

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02. Information and Cyber Security

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03. ISO Certifications

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04. Eurasian Economic Union, EAEU Standards and Regulations

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05. Field & Study Tours

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KLG INTERNATIONAL
LOCALIZED GLOBAL KNOWLEDGE

KLG INTERNATIONAL

SOLUTIONS OFFERING

About Us

We deliver internationally certified training programs in quality and sustainability management, digital transformation, and information security.

Our expertise lies in certified training for laboratory quality management, quality assurance, management system tools, and management system innovations.

We offer face-to-face sessions in the GCC and EU regions, as well as remote and hybrid learning options by leveraging our global partner network. We provide ISO management system and supplier audits, conducted by our team of internationally accredited auditors.

office@klginternational.com
www.klginternational.com





1. DIGITAL TRANSFORMATION

Target Audience:

Future Trainers and Tutors in cloud, data, AI, DevOps, FinOps, and related technologies.

Individuals and Teams focusing on process optimization, organizational development, product development, sustainability, digitalization, and machine learning.

Leaders and Managers seeking transformation through agile methodologies, AI integration, and digital strategy.

1.1 Training for Trainers

Training courses for future Trainers and Tutors in major technological topics such as cloud, data and AI, DevOps, FinOps for Confluent, AWS, Google Cloud, Linux Foundation, Scaled Agile, or Microsoft Azure.

1.1 Training for Trainers for Cloud Data Analytics Professional Certificate.

1.2 Training for trainers for Cloud Machine Learning and AI.

1.3 Training for trainers for Cloud Contact Center AI (CCAI) Training.

1.2 Individuals and Group Training

1.2.1 Process and Quality Optimization:

- Six Sigma methodologies
- Lean management principles
- Quality management systems implementation

1.2.2 Organizational Development:

- Change management strategies
- Leadership development
- Team-building workshops

1.2.3 Product and System Development:

- Product lifecycle management
- System engineering
- Innovation management

1.2.4 Sustainability:

- Corporate social responsibility
- Environmental management systems
- Sustainable business practices

1.2.5 Agile Transformation:

- Agile methodologies
- Scrum master certification
- Agile project management

1.2.6 Digitalization and Artificial Intelligence:

- Digital transformation strategies
- Data mining and machine learning
- Implementing AI in business processes

1.2.7 Machine Learning Crash Course

- Core concepts of machine learning
- Real-world case studies
- Interactive visualizations and hands-on practice



2. Information and Cyber Security

Target Audience:

Information Security Managers and Auditors aiming for ISO 27001 certification.

Auditors and Managers specializing in internal and external audits, risk identification, and system improvement.

Data Protection Managers focusing on ISMS, global data protection laws.

2.1 Managers and Auditors in Information and Cyber Security

2.1.1 Information Security Manager according to ISO 27001

- ISO 27001 & ISO 27002 Information Security
- Legal Foundations for IS Managers
- Psychological Foundations for IS Managers

2.1.2 Information Security Auditor Training

- Plan, execute, and analyze internal and external audits.
- Audit Techniques
- Identify weaknesses and improvement opportunities.
- Apply communication skills and systemic thinking.
- Psychological Foundations



2.2 Data Management System

2.3.1 ISO/IEC 42001 Training Courses

AI management systems.

- ISO/IEC 42001 Requirements: Understanding the requirements of the standard.
- ISO/IEC 42001 Implementation: Learning how to implement the requirements of the standard.
- ISO/IEC 42001 Internal Auditor: Training to audit the requirements of the standard.

2.3.2 Business Continuity Manager (BCM) Training

- Legal Foundations
- ISO 22301: Understanding and implementing the standard.
- Crisis Simulations: Practical exercises for emergency management.
- Psychological & Communication Skills: Leading under stress, effective communication, and resilience.

Data Protection Management Training

- **ISMS:** ISO 27001 framework for security management.
- **ISO 27002:** Practical application of controls from a data protection perspective.
- **Global Data Protection Laws:** Including Personal Data Protection Law (PDPL), EU GDPR, U.S. CCPA, along with trends and the impact of NIS and NIS-2 on data privacy.



3. ISO CERTIFICATIONS

Target Audience:

Quality Managers and Auditors for laboratory certifications (ISO 17025, ISO 15189).

Management System Managers for ISO 9001, ISO 14001, ISO 45001, ISO 50001, and other management system certifications.

Lead Auditors for integrated management systems (IMS) and sustainability reports.

3.1 Certified laboratory Quality Managers and Assessor (ISO 17025, ISO 15189)

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ISO 17025 & ISO 15189 Compliance:
Quality Assurance and Control:
Risk Management and Data Reliability
Audit Techniques



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3.2 Integrated Management Systems (IMS) and Audit

- **Quality Management System Manager** ISO 9001
- **Environmental Management Systems Manager** based on ISO 14001
- **Occupational Health and Safety System Manager** based on ISO 45001
- **Energy Management System Manager** based on ISO 50001
- **Internal and External Lead Auditor** of IMS systems based on ISO 19011 (Guidelines for Auditing Management Systems)
- **Greenhouse Gases** expert based on ISO 14064
- **Food Safety Management Systems** based on HACCP, ISO 22000 (Food Safety Management Systems), FSSC 22000 (Food Safety System Certification)
- **Corporate Social Responsibility (CSR) and Sustainability** reporting based on ISO 26000 (Guidance on Social Responsibility)
- **Risk Management and Business continuity** planning based ISO 31000 (Risk Management) and ISO 22301 (Business Continuity Management Systems)



4. Eurasian Economic Union, EAEU Standards and Regulations

Target Audience:

Compliance and Quality Managers handling EAEU standards, product safety, and environmental requirements.
Managers and Auditors specializing in quality systems for defense enterprises and aerospace/aviation industries.

4.1 Overview of EAEU standards

- Technical Regulations (TR EAEU) requirements for product safety, quality, and environmental standards.
- EAEU Marking Eurasian Conformity (EAC Mark) Harmonization of National Standards within EAEU.

4.2 Quality Management System in Defense Enterprises

- Quality Management System for the Aerospace, Aviation, and Defense Industries
- Quality Management Systems for Aerospace, Aviation, and Defense Products. Requirements for Product Distributors
- Rocket and Space Technology. Requirements for Quality Management Systems in Enterprises Involved in the Creation, Production, and Operation of Products.



5. FIELD AND STUDY TOURS

5.1. KNOWLEDGE EXCHANGE IN THE AREAS OF GREEN AND SUSTAINABLE TECHNOLOGY SUPPLIERS IN AUSTRIA, GERMANY, UK, AND USA

- Water and Waste Management
- Circular Economy and Recycling
- Renewable Energy Suppliers
- Sustainable Construction and Materials
- Green Technology Innovations
- Low- and zero-GWP refrigeration technologies (CO₂, NH₃, R-290)
- Green building certification systems

5.2 EDUCATIONAL TOURISM IN VIENNA (AUSTRIA), TRIEST (ITALY), NICE (FRANCE), AND EAEU

Digital Transformation: Explore cloud computing, AI, machine learning, and agile methodologies through company visits and hands-on workshops.

Information and Cyber Security: Learn about ISO 27001 practices, cybersecurity in critical sectors, and data protection laws like GDPR through interactive sessions and real-world case studies.

ISO Certifications: Study integrated management systems, food safety standards, and risk management practices through industry-specific training and audits.

EAEU Standards and Regulations: Gain insights into EAEU certifications, aerospace and defense quality systems, and space technology standards through specialized training and expert-led discussions.



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OUR LEADERS



Dr. Evgeniya Soboleva
CEO

esoboleva@klginternational.com

Kaltenleutgeben (KLG) GmbH
Wagramerstrasse 4/12
1220 Vienna
Austria

KLG Global FZ-LLC
Ras Al Khaimah
United Arab Emirates

cchanduvi@klginternational.com

Kaltenleutgeben (KLG) GmbH
Wagramerstrasse 4/12
1220 Vienna
Austria

KLG Global FZ-LLC
Ras Al Khaimah
United Arab Emirates



Dr. Carlos Ernesto Chanduvi
Suarez, CTO